

Since VRS started in 2002, I have rarely used TRS because \*all\* of my families, relatives, friends, colleagues, and businesses have told me that they loathe TRS due to time-consuming dialogues. VRS is definitely a major improvement in term of functional equivalency in telecommunications world. Right now, the biggest disappointment is that FCC doesn't see this way! The VRS' quality of services have been degraded since 2003. There is a dream that we will be able to use cell-phone with video talking to my hearing families/friends or colleague via VRS in \*any\* part of United States and it is, without a doubt, definitely functional equivalency. Without FCC's help, it may not be reality for me or Deaf users. Thanks for listening...